

# Study program: Integrated Academic Studies in Medicine

# **Course title: Professionalism in Healthcare**

Teachers: Marija R. Jevtić, Artur L. Bjelica

### Course status: elective

#### **ECTS Credits: 3**

Condition: -

### Course aim

Introduction with importance of professionalism in work, personal role management, contact with patient and patient's family, importance of empathy and authority for the purposes of increased efficiency of outcomes in primary tasks of physicians and other healthcare professionals.

### Expected outcome of the course

Abilities and skills in organisational role analysis, abilities in maintaining professionalism and empathy in performance of primary tasks of physicians and other healthcare professionals.

## **Course description**

Theoretical education

- Professionalism in healthcare organisations
- Human resources and professionalism
- Challenges of medical profession today (social and political context)
- Organisational role analysis
- Organisational culture and primary task
- Authority, power and competence in professional role
- Welfare and professionalism

### Practical education

- Practical exercise and group work Organisational role analysis
- Organisational norms and primary task exercise
- Authority and power in professional role group work
- Written assignments on chosen topics

# Literature

Compulsory

1. ON BEING A DOCTOR, Redefining medical professionalism for better patient care, Rebecca Rosen and Steve Dewar, ISBN 1857174755, www.kingsfund.org.uk/publications

Additional

- 2. Group Processes. Rupert Brown. Published by Naklada Slap. Zagreb, 2006. (Grupni procesi. Rupert Brown. Izdavač Naklada Slap. Zagreb, 2006).
- 3. Mirko Štifanić, Iva Rinčić Ethics and Professionalism Now (Etičnost i profesionalizam smjesta), JAHR, Vol. 3, No. 5, 2012. UDK 17:614.252.

Number of active classes	Theoretical class	Theoretical classes: 15		Practical classes: 30	
Teaching methods					
Lectures, exercises, interactive teaching, semi	nars.				
Stude	ent activity assessmen	t (maximally 100 points)			
Pre-exam activities	points	Final exam		points	
Lectures	10	Written		50	
Practices	10	Oral			
Colloquium					
Essay	30				